

**Request for Proposals, to replace:
Norstar CICS Phone System with Voice Mail**



Technical Requirements:

1. A voice over IP system that integrates with video conferencing systems (IP Interface and corporate data systems (supports Voice, Video, and Data utilizing IP technology).
2. System capable of supporting 48 users with expansion capabilities up to 64 users.
3. Redundant Power Supply configuration
4. System must allow for integration of up to 4 remote locations.
5. Proposal to include 36 Business sets
6. Proposal to include 2 Attendant Consoles.
7. 12 Analog Line inputs with the future option for a PRI interface.
8. Option for Wireless functionality.
9. GUI based management interface.
10. Option for a CTI interface to MS Outlook
11. Integration with mobile phones, Blackberries, and Windows Mobile devices is desirable

*Proposals should provide equipment prices and options, particularly with the 36 Business sets

Project requires:

1. Supply, Installation and Configuration of phone system.
2. Configuration of Auto-attendant and voice mail system
3. Review of current configuration and make recommendations on infrastructure requirements.
4. Onsite training and orientation on the system as required for up to 1 week post installation.

Submissions must discuss installation schedule and three year support plan.

A budget of \$60,000 has been established for the project.

The successful submission will be determined by the Northern Rockies Regional Municipality's evaluation of the proposal that provides the best value using a criteria combination of quality, price and support plan.

Electronic submissions via BC Bid are preferred.

Note that the NRRM cannot accept Proposals or Proposal information by direct facsimile or electronically, except for detailed brochures etc, without pricing quotation information; however, proposals may be faxed to Fort Nelson Notary at 250-774-2259 with instructions to be placed in a sealed envelope.

Proposals will also be received at (or alternatively mailed to):

Northern Rockies Regional Municipality,
Bag Service 399,
5319 - 50th Ave. South,
Fort Nelson, BC V0C 1R0

Proposals must be delivered in a sealed opaque envelope including the Proponent's name and address, and labelled: RFP: NRRM Telephone

Closing Date: October 14th, 2009 10:00 Pacific Time

It is the Proponent's sole responsibility to ensure that its Proposal is received on time.
Late submissions will be returned unopened.

Randy McLean, City Manager rmclean@northernrockies.org

or

Rob Blain, Engineering Technician rblain@northernrockies.org

Northern Rockies Regional Municipality
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